

YMCA OUTSIDE SCHOOL HOURS CARE

Programming

YMCA OSHC plans and activities are aligned with the YMCA mission – to build Strong People, Strong Families and Strong Communities – underpinned by our values of honesty, caring, respect and responsibility. We blend this philosophy with the National Quality Framework 'My Time Our Place' educational principles to develop appropriate and engaging activities for children.

We provide activities that develop each child's social, emotional, lingual, physical, intellectual and creative potential in a developmentally appropriate manner. Activities are designed to ensure all children can participate in a positive and meaningful way including children with additional support needs and disabilities.

We provide opportunities for unstructured and quiet play, discussions and further research, appropriate to the age of each child. Children can participate in group or individual activities, opt in and out of certain activities, select alternate activities, or even complete homework if the children through the request of their parent / care giver choose to do so. Appropriate spaces and supervision are provided to meet their needs at all times.

Hours

YMCA Outside School Hours Care operates Monday to Friday: -

Before School Care – 6:15AM to 9:00AM

After School Care – 2:30PM to 6:00PM

Vacation Care – 6:15AM to 6:00PM

Enrolments / Bookings / Cancellations

Enrolment forms can be found on our website www.ymcachildcare.com.au/oshc in the 'downloads' section or obtain directly from the Service. Bookings can either be on a permanent or casual basis. This helps plan team member arrangements and activities if families book children in on regular days according to need. We understand that some families will be unable to predict days needed and we will always try to accommodate. Our service is not permitted by law to exceed the number of children for which we are licensed. We request parents / care givers notify team members of cancellations to a session booking as we may be able to accommodate other families in need.

Accounts

Families are charged in arrears of care being provided and are provided with a weekly statement that details all attendances, fees and applicable reductions. These statements are issued on Monday. Families may choose to receive their statements in hardcopy or electronically via email. Statements list payment options including all relevant BPAY information. YMCA offers three payment options to families including EziDebit, Bpay or cheque / money order.

Child Care Benefit

YMCA OSHC is registered to provide Child Care Benefit (CCB). CCB is a payment made to families to assist with the costs of child care. Australian residents using child care provided by approved child care services may receive CCB. YMCA OSHC Service Coordinators are trained in most aspects of CCB procedures enabling them to answer family account queries.

Our Team

Our team is key to providing quality activities and ensuring equitable opportunities for all children of all abilities, and model appropriate behaviours at all time. Team members present activities in an interesting, fun-filled approach, showing enthusiasm while providing leadership. We can also accommodate the needs of children who attend other activities within school grounds, before and after school hours.

YMCA Outside School Hours Care – Springfield Lakes

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