FAQs:

Question:

What happens when my child forgets their iPad?

Answer:

If your child forgets their iPad, they will be required to use pencil and paper for the day. If they forget it for a 2nd day, they will need to have a conversation about being responsible. If your child forgets their iPad for a third day, parent contact will be made to ensure both school and home are supporting the learning of your child. Thank you for ensuring plans are in place to support your child to bring a charged iPad every day!

Question:

What happens if my child's iPad is being repaired?

Answer:

If your child's iPad is being repaired or you are unable to send it to school for any reason, please send a message to the classroom teacher. We will then organise for your child to use a school-based iPad for up to one month (however it may be an older device if we have no spare devices). If the repairs are taking longer, please send another message to the classroom teacher to extend the time. All work will be copied back on to the repaired iPad.

Question:

Can my child take school-based iPads home?

Answer:

No, school-based Equity Fleet iPads must remain at school.

Question:

Can the school repair my child's iPad?

Answer:

The school does not have the resources to repair iPads. It's strongly suggested that you have the iPad repaired by an Apple authorised repairer. The school is only responsible for the school devices.

Question:

All my photos have synced up in my child's iPad. How do I stop this?

Answer:

It maybe that you have signed into the iPad using your Apple ID. It's suggested that you set up an Apple ID for your child. This can be monitored and restrictions applied from your own Apple ID through Family Sharing. More information can be found here, https://support.apple.com/en-au/102617

Question:

Will my iPad need to be replaced next year?

Answer:

The newer iPads should continue to support the new Apple IOS updates and should therefore last for the whole of your child's primary schooling years. For example: a new gen 11 iPad with 65 GB bought in year 3 of 2026 will be compatible with Apple updates all the way through year 6 and hopefully even into high school. However, a gen 8 iPad with 32 GB bought for a student in year 3 of 2026, will struggle to have enough storage to take on the future IOS updates and will probably need to be replaced by 2027.

Question:

Does my child have to have an iPad in grades 3, 4, 5, or 6?

Answer:

Yes, your child will need to have access to an iPad for learning. Our school network is only able to support the apple devices, meaning android devices are not able to access the school network or internet. The school will provide iPads for those who are unable to bring their own device to ensure they have equal access to the learning. However, school devices may vary in age, are not able to be taken home, and will take longer to set up in the beginning of the year so children may have to wait for their devices. They may also be required to share school devices if needed.